

Do you worry about an older adult in your family or community?

Someone who . . .

- Has one or more serious chronic illnesses?
- Is frail or needs assistance with daily activities?
- Is struggling to take care of herself/himself?
- Wants to remain at home in his/her own community?
- Seeks a solution tailored to individual needs and preferences?

Now there is a choice.



Complete SeniorCare

A Program of All-Inclusive Care for the Elderly (PACE)

A comprehensive long-term care program, designed to provide the best in health and long-term care to keep participants safe and secure in their home and community.

Complete Senior Care is a Program of All-Inclusive Care for the Elderly (PACE), providing comprehensive medical care and long-term care services for frail older adults.

This program is a national model for community-based long-term care, targeted to individuals who are:

- 55 years old or older
- Nursing home-eligible
- Currently receiving Medicaid, Medicare, or both, or may be willing to pay privately for the health coverage
- Expected to need the long-term care services of the plan for at least 120 days
- Residents of Niagara County

The heart of the program is the Interdisciplinary Team (IDT) and our Complete Senior Care Center. The IDT is a group of professionals that includes a primary care physician, nurses, social workers, rehabilitation therapists, dietitians, aides, and others.

They will work with you, your family, and a network of community providers to coordinate all the medical, social, and practical services you need, at home and in the community.

The Complete Senior Care Center is our beautiful health center and day program, where you will receive many services. The program's medical staff are experts in the care of the elderly and people with chronic illnesses.

Because the program is all-inclusive, there will be no additional costs to you if your needs for services change, including hospitalization or nursing home care. You may be liable for the cost of services not authorized by Complete Senior Care.

The Complete Senior Care programs have the people and resources to provide you with a wide range of medical, social, rehabilitation, and community-based services.



For additional information regarding Complete Senior Care, you, a family member, or one of your providers can call 716-285-8248. A Complete Senior Care Intake Coordinator will work with you to help you decide if this program is right for you, and to complete the enrollment process.

Compare our program to determine what is best for your needs and preferences.

Our Approach to Caring for You

- The heart of the program is the Interdisciplinary Team (IDT) and our Complete Senior Care Center.
- The IDT is a group of professionals that includes a primary care physician, nurses, social workers, rehabilitation therapists, dieticians, aides, and others.
- The program provides comprehensive care, including all of your medical and long-term care services.
- Your personalized care plan will include all the services that you need.
- The Complete Senior Care Center is our beautiful health center and day program, where you will receive many services and where you will see your doctor. All participants come to the program on a regular basis, based on individual needs.
- The program's medical and other staff are experts in the care of the elderly and people with chronic illnesses.



Service area	Niagara County
Age requirement	55 years old or older
Clinical eligibility requirements	<ul style="list-style-type: none"> • Must be expected to need nursing home level of care, and to require the long-term care services of the plan for at least 120 days. • Must be able to live safely in the community with the help of Complete Senior Care. • Must be able to benefit from the types of services offered by Complete Senior Care.
Can I use my own primary physician?	No. Your care will be provided by a Complete Senior Care physician who specializes in caring for elderly persons. You will have the convenience of seeing your Complete Senior Care physician at the center, and when necessary at a hospital.
Prescription drug coverage	Your Medicare Part D prescription drug coverage is included as part of the Complete Senior Care benefits.
Use of adult day services	Usually, participants attend the Complete Senior Care Center on a regular basis to maintain their well being. Frequency of attendance is based on your individual needs. At the PACE Center, you will see your doctor and receive other services, such as nursing care, rehabilitation therapy, recreation therapy, nutrition services, personal care, and social services.
Use of hospital services	Except in an emergency, participants must use network facilities, and your admission must be approved by your Complete Senior Care physician.
Use of nursing home services	This service is fully covered. Members must use nursing facilities in the program's network.
Your enrollment choice	Enrollment is voluntary. All enrollments take effect on the first of the month. An enrollment coordinator will assist you with the process. The Niagara County Department of Social Services must approve all enrollments prior to the effective date.
Medicaid required?	No. Participants who are not eligible for Medicaid may pay individually for Complete Senior Care services; see below.
Medicare required?	No. Participants must have Medicare Part A and Part B, or be willing to pay privately.
Out-of-pocket payment	If a participant is not eligible for Medicare or Medicaid, he/she may pay privately for that portion of the monthly premium. If a member has a Medicaid surplus, he/she is expected to pay this to Complete Senior Care.